

# Escalation Matrix

Contact Matrix			
SPOC Name	Email Id	Contact No	Level
General Query	<a href="mailto:IISC@eastwestassist.com">IISC@eastwestassist.com</a>	1800202030	
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Sandra P T	<a href="mailto:sandra.pt@eastwestassist.com">sandra.pt@eastwestassist.com</a>	7348856003	Escalation 1
Aji Thomas	<a href="mailto:ajithomas@eastwestassist.com">ajithomas@eastwestassist.com</a>	7736954150	Escalation 2
Suresh Argula	<a href="mailto:suresh.argula@eastwestassist.com">suresh.argula@eastwestassist.com</a>	9167143466	Escalation 3