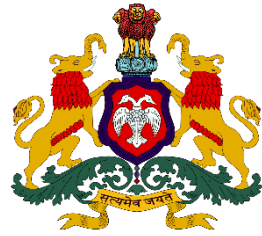


# Questions on Pass System by Karnataka State Police answered



**Should I take a pass if I need to go out for vegetables or medicine?**

No. But people are not expected to buy groceries, medicines and vegetables every day. It's a lock down. Life is not to be normal as usual.

**Should I get a pass to buy something that is not available in my area?**

**Because Police have barricaded every area and are not allowing me to go to other areas without passes.**

You have to manage with what is available in your area. It's medical emergency and lock down. Adopting to that is inevitable.

**I am a vendor of essential items. Do I need a pass to go to another area to get stuff for my shop?**

Pass is not required. Empty trucks are allowed everywhere to transport essential items.

**Can I travel to my place of work without pass?**

No. You are not allowed to travel.

**I am an essential goods supplier.**

**Can I send empty goods vehicle to another part of state to get stuff?**

Yes. You can send your goods vehicle to transport essentials items.

**Should I get a pass if I am self-employed or from a startup and need to visit office once in a while to maintain essential equipment?**

At the time of emergencies, what is essential is defined by government and not by people. Please follow government guidelines.

**I need pass to go to doctors. How do I apply?**

Telemedicine over phones are operational for normal medical conditions.

For emergencies please use ambulance or even hoysala vehicles.



**I need to visit my parents/ siblings/ wife/children who are in other districts or areas of same city?**

**How do I apply for pass and will I be allowed to visit due to an emergency?**

It's a medical emergency and lock down. Life is not to be normal as usual. Please call Helpline numbers for emergency assistance.

**I need to visit another district because of death in my family due to causes other than Coronavirus. Can I do so? If yes how do I apply for pass?**

Yes. Permission can be taken from local police station for funeral ceremonies. Travel permission will be given after examination.

**I need to go my parents' house in another district because I don't have any help for cooking / I don't have any cooking equipment. Can I go?**

No. You are not allowed to travel to other districts. Food delivery services are operational.

**I am doctor working at a private clinic? Can I continue working?**

Due to lockdown, clinics cannot be opened and people are not allowed to come out for general consultation. Please operate from home for emergencies.

**Can I jog or run in the morning while maintaining 6 feet distance from others?**

No. You are not allowed to jog or run in the morning until lockdown period is over. Please consult medical helpline for more details.

## Help us to Help You

Karnataka 24 x 7 Helpline Numbers  
**104, 08046848600, 08066692000**

**How to apply for e-pass?***(Bangalore Specific)*

Procedure to apply for e-Pass

URL link: [kspclearpass.mygate.com](http://kspclearpass.mygate.com)

e-pass help desk:

080-22942200,

080-22942325

080-22942330

**How to go about sudden medical emergencies?**

Ambulance services can be called directly on 108.

**For how long e-passes will be valid?***(Bangalore Specific)*

It will be mentioned in the issued e-pass

**How to get food for pets?**

It can be ordered online / obtained from nearest grocery store.

**What to do if elderly parents are living somewhere else?**

In that case contact local administration.

**For what purposes e-pass are available?** *(Bangalore Specific)*

Essential services as mentioned in the government directive

**Do doctors & health care staff also need pass?**

Their official ID is enough if they are going for work.

**I want to use banking services for deposit?**

Use online banking for this.

**Whether soft copy is enough or hard copy of e-pass is required?** *(Bangalore Specific)*

Only Soft Copy will be enough.

**Do I need to obtain e-pass to purchase grocery also?**

Walk to your nearest grocery store and you do not require any e-pass for it.

**How to obtain repair services like water filter, RO plant, plumbing etc.?**

Many agencies that provide such online services have been provided e-pass

**Those who want to distribute food packet to whom they can contact?****People residing outside Bangalore:** Contact your Local Administration**People from Bangalore: Contact BBMP Joint Commissioner's office or Police Officers assigned as nodal officers below:**

Sl. No.	Name	Rank	Working Place	Landline number	Mobile Number
1.	Venkatachalapathi	Jt. Commissioner	Mahadevapura	080-28511166	9513322144
2.	K.R. Pallavi	Jt. Commissioner	East	080-22975801	9480685619
3.	N. Chidananda	Jt. Commissioner	West	080-22975648	9480685411
4.	Veerabhadraswamy	Jt. Commissioner	South	080-22975701	9901462568
5.	Ramakrishna M	Jt. Commissioner	Bommanahalli	080-25732628	9480683433 9449484044
6.	Dr. D.R. Ashok	Jt. Commissioner	Yelahanka	080-22975936	9480685228 9620673768
7.	H. Balashekar	Jt. Commissioner	R.R. Nagara	080-28604652	9845934551
8.	K. Narasimhamurthy	Jt. Commissioner	T. Dasarahalli	080-22975901	9480685855

**Police Officers assigned as nodal officers for distribution of articles donated by public.**

Sl. No.	Division	Nodal Division	Name of officer (ACP's)	Phone Number
1.	Whitefield	Whitefield	Manoj Kumar	9480801076
2.	East	Pulikeshinagara	Tabrak Fathima	9480801206
3.	South	V.V. Puram	Vali Basha	9480801506
4.	Central	Sheshadripuram	Bashir Ahmed	9480801105
5.	South East	Madivala	Karibasavana Gowda	9480801606
6.	North East	Devanahalli	Subramanya P.T.	9480801071
7.	North	Malleswaram	Dhananjaiah V.	9480801305
8.	West	Chickpete	Mahanth Reddy	9480801705

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