



# KSP CLEAR Pass

## FAQs



## Who does not need a pass?

- ▶ **Government officials on essential duty.** They are permitted to travel to attend to their duties but they must carry their department ID card
- ▶ **Medical professionals and private security guards,** however they should preferably travel in their uniform
- ▶ **Media personnel (print and electronic media)** must carry their accreditation card or ID card issued by the concerned media company
- ▶ **Government vehicles with “G” registration numbers**
- ▶ **Bank employees on essential duty.** They are permitted to travel to attend to their duties but they must carry the official ID card issued by their employers.



# KSP CLEAR Pass

## FAQs



## Who needs a pass?

Private persons engaged in the **supply of essential goods and services** require a pass to travel freely during the lockdown to attend to work related to supply chain management only. The categories that are eligible for pass are as follows:

- ▶ Shops, including ration shops (under PDS), dealing with food, groceries, fruits and vegetables, dairy and milk booths, meat and fish, animal fodder
- ▶ Insurance offices
- ▶ Telecommunications, internet services, broadcasting and cable services, IT and IT enabled services (only for essential services)
- ▶ Delivery of all essential goods including food, pharmaceuticals, medical equipment through e-commerce platforms
- ▶ Petrol bunks, LPG and gas retail and storage outlets
- ▶ Power generation, transmission and distribution units and services
- ▶ Capital and debt market services as notified by the Securities and Exchange Board of India
- ▶ Cold storage and warehousing services
- ▶ Bakery, biscuit, condiments, confectionery and sweet manufacturers and retailers



# KSP CLEAR Pass

## FAQs



## Do I need a pass to go to the hospital?

- ▶ **Emergency Passes** are available at all police stations to be given to those who need to travel within Bangalore city limits on account of any medical emergency or demise of family member. These passes are for use within the limits of Bangalore City only and are **only valid for a period of 12 hours**. The **pass must be returned** to the police station **within 12 hours** of issue. The applicant must **deposit the original of one government-issued ID** to obtain the Emergency Pass.
- ▶ If the medical emergency requires travel outside the limits of Bangalore City, one can apply in writing to the office of the local DCP along with ID proof and documents explaining the nature of the emergency. If the need is found to be genuine, a letter will be given to the applicant to facilitate their inter-district movement. However, this letter does not guarantee the cooperation of police of other jurisdiction and is subject to their discretion.



# KSP CLEAR Pass

## FAQs



## Do I need a pass to travel to a neighbouring district?

▶ All inessential travel is prohibited during the period of the lockdown. If for a medical emergency, one requires to travel outside the city limits, one can apply in writing to the office of the local DCP along with ID proof and documents explaining the nature of the emergency. If the need is found to be genuine, a letter will be given to the applicant to facilitate their inter-district movement. However, this letter does not guarantee the cooperation of police of other jurisdiction and is subject to their discretion.



# KSP CLEAR Pass

## FAQs



### Do I need a pass to buy medicines?

- ▶ All pharmacies and medical supply stores are permitted to operate during the lockdown. Hence, one should be able to purchase required medicines and medical supplies from the neighbourhood store, which would be within walking distance.
- ▶ Hence, it is expected that members of the public will buy the required medicines from such neighbourhood stores to which they can go by walk. This will not need a pass as only main roads have been blocked by the police for movement and internal roads have not been blocked.



# KSP CLEAR Pass

## FAQs



## Do I need a pass to buy groceries?

- ▶ All grocery shops are permitted to operate during the lockdown. Hence, one should be able to purchase required groceries from the neighbourhood grocery shop, which would be within walking distance.
- ▶ Hence, it is expected that members of the public will buy the required essential groceries from such neighbourhood stores to which they can go by walk. This will not need a pass as only main roads have been blocked by the police for movement and internal roads have not been blocked.



# KSP CLEAR Pass FAQs



## Do I need a pass to take morning walk or jog?

▶ All inessential travel is prohibited during the lockdown. Hence, all must refrain from taking any morning walk or jog during this lockdown period. Please exercise within the confines of your home.



# KSP CLEAR Pass

## FAQs



## Can I go to visit my elderly parents?

► All inessential travel is prohibited during the lockdown. Therefore, one must avoid such travel if there is no great need for it. If the elderly parents require some essential commodities, the same can be ordered online to be delivered at the house. If online delivery is not feasible, one may contact the Elders Helpline for the needful (1090, 080-22943226, 9243737220, 9243737230). Necessary help for the senior citizens in need will be arranged through the local administration. If any urgent police response is needed, one may dial 100 for help. If need be, local police will also come to the aid of senior citizens in need.



# KSP CLEAR Pass FAQs



## Do I need a pass to go to the bank?

- ▶ ATMs will function as usual so one may go to any nearby ATM by walk. Online banking services are available for regular transactions. Online payment modes can also be utilized at this time. However, ATM services and cashier desk will be operational at all banks.

## Can I go to the pet store to buy food for my pet?

- ▶ Online shopping websites can be utilized to order pet food wherein delivery is made to the doorstep.



# KSP CLEAR Pass

## FAQs



## Do I need a pass to run my *kirana/dinasi* shop?

▶ No pass or permit is required to operate a *kirana/dinasi* store as groceries are essential items required by the general public. However, passes may be required for the staff working at the store if they have to travel from far to the concerned shop and also for the vehicles which may be required for the transportation of staff and goods. The *kirana/dinasi* store owner can apply for a KSP CLEAR Pass at <https://kspclearpass.mygate.com/signup>



# KSP CLEAR Pass FAQs



## How do I obtain a pass for my workers?

▶ Organizations engaged in the supply of essential goods and services can obtain person passes for the critical staff required for their operations by registering and applying for KSP CLEAR Pass at <https://kspclearpass.mygate.com/signup>

## How do I obtain a pass for my vehicles?

▶ No private vehicle is permitted to ply during the lockdown. Organizations engaged in the supply of essential goods and services can obtain vehicle passes for the vehicles they need to operate for their operations by registering and applying for KSP CLEAR Pass at <https://kspclearpass.mygate.com/signup>



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## FAQs



### **What is the validity of the pass?**

- ▶ The period of the validity of the pass depends on the duration sought by the applicant and the duration granted by the pass issuing authority.

### **Should I carry hard copy or soft copy of the pass?**

- ▶ The digital copy of the pass can be shown in the web application. The pass may also be printed if needed.



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## FAQs



**For any queries regarding the online KSP CLEAR Pass,  
please feel free to contact the following helpline numbers:**

**080-22942200**

**080-22942325**

**080-22942330**