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COMMISSIONERATE

Health & Family Welfare Services

No. COM/HFW/PS/2020-21

Date: 12-05-2020

Addendum-3

Subject: SOP for entry of persons from other States to Karnataka
Reference: (1) SOP Version 2 issued on 07.05.2020
(2) Addendum nos. COM/HFW/PS/2020-21 issued on 08.05.2020 and 11.05.2020

Norms for processing of applications:

1. All pending and future applications at Seva Sindhu portal should be decided on following basis.
 - a. The applications covered by any of the following compelling reasons only should be allowed.
 - i. Those required to return to Karnataka due to death of a family member
 - ii. Those facing medical emergency / treatment for terminal illness
 - iii. Pregnant women / Elderly persons
 - iv. Migrant workers / Labourers who have been laid off
 - v. Students if their educational institutions / hostels have been closed
 - vi. Tourist / Pilgrims stranded due to lockdown
 - vii. Those returning to Karnataka from abroad at airports outside Karnataka
 - b. As all inter-state returnees are to be quarantined in institutions, each district should make assessment of the institutional quarantine capacity and approve the pending and future applications covered by the compelling reasons subject to the available balance capacity.
 - c. Date for entry into Karnataka may also be specified to facilitate travel plan by the approved applicants and to avoid crowding at border entry points.
2. Necessary changes in Seva Sindhu portal for uploading of documents are being arranged by E-Governance Department, and the same should be available in next few days.

3. The applicants have been informed through sms and voice messages on their mobile numbers recorded at the portal.

Surveillance Arrangements:

4. The surveillance arrangements to be made by the border districts and destination districts are detailed in Annexure to this addendum.


12.5.20
Commissioner
Health & Family Welfare

To:

1. Deputy Commissioners of all districts
2. Principal Secretary, Revenue Department (Disaster Management)
3. Additional Chief Secretary, E-Governance Department with a request to arrange changes in Seva Sindhu Portal for:
 - a. uploading of documents,
 - b. process of approval or rejection by Deputy Commissioners,
 - c. sending of sms to applicants,
 - d. incorporation of requirement of institutional quarantine and approved date of entry in the epass, and
 - e. sharing of Seva Sindhu data periodically with State Covid-19 war Room.
4. Additional Chief Secretary, Higher Education Department & State Nodal Officer for incoming inter-state returnees
5. Principal Secretary, DPAR-AR and In charge, State War Room with a request to make necessary changes in the Contact Tracing App / Quarantine Watch App and provide technical support to the districts for the surveillance
6. Managing Director, BMRCL & Head, State Disease Surveillance Team

Annexure

To Addendum No. COM/HFW/PS/2020-21 dated 12.05.2020

Surveillance of inter-state returnees (ISR)

Pre-requisites:

1. District Receiving Center (DRC): Each district to specify location, officer(s) in-charge and their contact number(s) of its district receiving center (DRC) at the district HQ (e.g., XYZ college, Mandya);

- a. all 30 districts and BBMP to have such DRCs;
- b. BBMP may set-up more than one DRC due to large number of ISRs.

2. Border Receiving Center (BRC): Border district to specify location officer(s) in-charge and their contact number(s) of its border receiving center (BRC);

- a. this BRC should have proper internet connectivity, and may be different than border entry point (annexure 8 of SOP2 dated 07.05.2020 for ISR) if communication signals are generally weak at the entry point location.
- b. this BRC in border district will be different than the DRC for that district for its own ISRs.

3. Verification Desks: BRC to have desks for:

- a. Verification of epass (Epass desk)
- b. Health check (Health desk)
- c. Record in Contact Tracing (CT desk)

Note: For each of above three functions, a number of desks will have to be set-up depending on the expected number of ISR arrivals.

4. Sequential flow of ISRs: BRC to have physical barriers to ensure sequential movement of ISRs from 3(a) to 3(b) to 3(c).

Process:

(Note: At present we do not have integration with Sewa Sindhu (SS); the process suggested below is an interim arrangement; we expect to provide a better process for direct connect to Contact Tracing App in 2 to 3 days based on porting of SS data on periodic basis)

1. Epass verification



- a. Epass (print or e-copy) to be seen at Epass desk
- b. A call is made by Epass desk person to mobile number given in the epass.
 - i. If the call succeeds by ringing of mobile of the ISR, verification is accepted and ISR is allowed to go to next stage of health check
(Note: Epass desk person should have mobile phone)
 - ii. If the call does not succeed because ISR is not carrying the mobile number declared in SS or does not have a mobile, he is asked to produce an Id
 - If Id is found valid, he is allowed to go to health check desk after recording his new mobile number on the epass copy (if print copy is being carried), and
Recording old (number in epass) and new number in a tabular sheet with 4 columns with Epass desk
(Sl. No., Name; SS mobile number; New mobile number)
 - If Id is not found valid, the entry is denied.
 - iii. A family of few ISRs may have one epass and one mobile; the same may be accepted for the entry. However, any large group of apparently unrelated ISRs seeking entry based on a single mobile should not be allowed or at least discouraged; such ISRs may be allowed entry only on production of valid Ids and taken to destination district under escort supervision.

2. Health Check

- a. Health staff to carry out health check and segregate those having symptoms
- b. A record of symptomatic ISRs is kept in a three column tabular statement
(Sl. No. Name, Mobile as per Eapss)
- c. Symptomatic ISR is taken to hospital within bordering district under escort
- d. Asymptomatic ISR are hand-stamped and allowed to next stage

3. Record in Contact Tracing App

- a. ISRs with hand-stamping only are allowed
- b. Following details are recorded in CT App for each ISR
 - i. Patient ID: POIS (P Zero IS)
 - ii. ISR Name

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- iii. Age
- iiii. Sex
- v. Address as per Epass (there 7 fields in CT App with 6 as mandatory including district; district name from drop down should be recorded correctly; errors in others can be manged later)
- vi. Mobile number (as per epass or new number if recorded on the print copy by Epass desk)

(Note: State War Room is working to pre-populate some of above data in next 2 to 3 days; till then data entry is inevitable)

- c. A pre-printed token can be given to each ISR to proceed. Location of DRC may be indicated in the token.

4. Transport and Escort arrangements

- a. ISRs in private vehicles should be allowed to move only in convoy formation under supervision of escort or nodal officer.

5. Hand Stamp Verification at BRC checkpost

- a. Set-up a hand-stamp and token verification check-post few km down the BRC
- b. Only those with hand-stamp and pre-printed token are allowed to go further to destination district under supervision of trip nodal officer / convoy escort
- c. Those without hand-stamping and token, if found to have sneaked out of segregated lot at health check stage, are taken to hospital in border district.

6. Verification at DRC

- a. State War Room to arrange (through district Bhoomi Consultant) a list of all ISRs (sorted on name basis) of that district recorded at BRCs during past 24 hours
- b. Health is checked again to segregate any ISR who might have developed symptoms after BRC; those are taken to hospital and location recorded in address fields.
- c. For Asymptomatic ISR, IQ location is recoded in the address fields.
- d. If any ISR does not turn up within 24 hours, the details (mobile number and address in SS) are provided to police / revenue / municipal authorities to trace the person by visit to that address and location search of mobile.

7. Verification at Border district hospital



a. ISRs segregated at BRC are examined and admitted and their location (hospital) is entered in CT address fields.

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