

Tender Pre-bid clarification – Providing Security Services on Contract

Responses to General Queries

QUERY	RESPONSE
What is the scope of leave with wages for all the listed category of Manpower. Will the employee get the paid leave?	For all categories of manpower listed in the tender document, the 3 (three) national holidays namely (i) Republic day (26 January), (ii) Independence day (15 August) and (iii) Gandhi Jayanthi (2 October) are paid holidays. The security personnel who have performed shift duties on these days are entitled for additional shift wages as per statutory norms.
What is the scope of bonus for all the listed category of Manpower. Will the employee get the bonus on client scope?	Bonus will not be paid by IISc.
The Highly skilled category for 26/27 days do not come under ESIC clause . Kindly clarify the Employee Insurance Provision for Non ESIC Category.	For manpower staff under the Highly Skilled Category, ESIC is not applicable. The contractor shall provide medical/insurance cover to their staff on roll if they are not covered under ESIC. IISc will NOT reimburse the contractor the Insurance premium payment in this regard.
There was a request to change the minimum eligibility criteria such as “The bidder /Company / Firm / Agency should have at least three running contracts each with more than 200 security guards at single location/site with at least one of them in Karnataka”	There will be no change in the eligibility criteria