

Supply and Installation of 3D Printing Production Planning Software

NOTICE INVITING DOMESTIC TENDER



Materials Engineering,
Indian Institute of Science, Bangalore

January 20, 2025

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1. Bid Schedule

1	Tender No	MTE/PD/2025/3DPPPS
2	Tender Date	20-Jan-2025
3	Item Description	Supply and Installation of 3D Printing Production Planning software
	Tender Type	Two bid system (i) Technical Bid (Part A) (ii) Commercial Bid (Part B)
5	Place of tender submission	Chairperson Office Materials Engineering Indian Institute of Science, Bangalore 560012, India
6	Last Date & Time for submission of tender	10-Feb-2025, 5 PM.
7	For further clarification	Dr. Prosenjit Das Room No: A111 Materials Engineering Indian Institute of Science, Bangalore 560012 Email: prosenjitdas@iisc.ac.in Phone: +91-8022933776

2. Eligibility Criteria

Prequalification criteria:

1. The Bidder should belong to either class 1 or class 2 supplier distinguished by their “local content” as defined by recent edits to GFR. They should mention clearly which class they belong to in the cover letter.
 - a. Class 1 supplier: Goods and services should have local content of equal to or more than 50%.
 - b. Class 2 supplier: Goods and services should have local content of equal to or more than 20 % and less than 50%.)
2. Purchase preference as defined by the recent edits to GFR (within the “margin of purchase preference”) will be given to Class-1 supplier.
3. MSME can seek exemption to some qualification criteria. IISc follows GFR2017 for such details
4. The bidder should sign and submit the declaration for Acceptance of Terms and Conditions as per - Annexure 4.
5. The Bidder must not be blacklisted/banned/suspended or have a record of any service-related dispute with any organization in India or elsewhere. A declaration to this effect has to be given as per Annexure 3.
6. Original Invoice and Original Software License Certificate must be provided for all software components at the time of delivery. These documents should verify the authenticity, licensing, and quality assurance of the software being supplied.
7. A comprehensive System Catalogue should be provided with the Technical Bid, detailing the software’s features, capabilities, system requirements, and any other relevant technical information. This catalogue should give a clear overview of the software’s functionalities and help evaluate its suitability for the intended use.
8. The software manufacturer should have ISO or an equivalent international standard certification to ensure quality and industry best practices. A copy of the required certificate must be attached to the bid for verification.
9. The supplier will provide comprehensive support to the user for the software for a minimum period of 3 years.
10. Bidder shall have to submit audited accounts (Balance sheet profit and loss account) of last three financial years. Audited statements must be signed and stamped by a qualified chartered accountant.
11. Bidder must submit Income Tax return for last three financial assessment years.
12. Bidder must submit up to date sales tax or GST clearance certificate.

Vendor Eligibility Criteria:

1. Sales Confirmation: The vendor company should provide comprehensive details regarding their integration of the same software with Metal 3D printers in the last 5 years in India for multinational companies/PSUs/government organizations. The vendor should have sold the similar software to at least 3 entities as depicted above in last 5 years in India. Furthermore, they must substantiate their claims by furnishing relevant supporting documents.

3. Terms and Conditions

A) Submission of Tender:

1. All documentations in the tender should be in English.
2. Tender should be submitted in two envelopes (two bid system).
 - a. Technical Bid (Part-A) – Technical bid consisting of all technical details and check list for conformance to technical specifications.
The technical proposal should contain a technical compliance table with 5 columns.
 - I. The first column must list the technical requirements, in the order that they are given in the technical requirement below.
 - II. The second column should provide specifications of the instrument against the requirement. Please provide quantitative responses wherever possible with technical details in annexure.
 - III. The third column should describe your compliance with a “Yes” or “No” only. Ensure that the entries in column 2 and column 3 are consistent.
 - IV. The fourth column should state the reasons/explanations/context for deviations, if any.
 - V. The fifth column can contain additional remarks from the OEM. You can use this opportunity to highlight technical features, qualify response of previous columns, or provide additional details.
 - b. Commercial Bid (Part-B) – Indicating item wise price for the items mentioned in the technical bid, **as per the format of quotation provided in tender**, and other commercial terms and conditions.
 3. The technical bid and price bid should each be placed in separate sealed covers, superscripting on both the envelopes the tender no. and the due date. Both these sealed covers are to be placed in a bigger cover which should also be sealed and duly superscripted with the Tender No, Tender Description & Due Date.
 4. The SEALED COVER superscripting tender number / due date & should reach Chairperson Office, Materials Engineering, Indian Institute of Science, Bangalore – 560012, India on or before due date mentioned in the tender notice. In case due date happens to be holiday the tender will be accepted and opened on the next working day. If the quotation cover is not sealed, it will be rejected.

All queries are to be addressed to the person identified in “Section 1 – Bid Schedule” of the tender notice.
 5. The price must be quoted in INR (Indian Rupee). Quote should come only from Indian authorized distributor. The quotations should be on FOR-IISc Bangalore basis in INR only.
 6. The Institute reserves the right to accept or reject any bid and to annul the bidding process and reject all bids at any time prior to the award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders.
 7. Incomplete bids will be summarily rejected.

B) Cancellation of Tender:

Notwithstanding anything specified in this tender document, IISc Bangalore, in its sole discretion, unconditionally and without having to assign any reason, reserves the rights:

- a. To accept OR reject lowest tender or any other tender or all the tenders.
- b. To accept any tender in full or in part.
- c. To reject the tender, offer not confirming to the tender terms.

C) Validity of the Offer:

The offer shall be valid at least 90 Days from the date of opening of the commercial bid.

D) Evaluation of Offer:

1. The technical bid (Part A) will be opened first and evaluated.
2. Bidders meeting the required eligibility criteria as stated in Section 2 of this document shall only be considered for Commercial Bid (Part B) opening. Further, agencies not furnishing the documentary evidence as required will not be considered.
3. Pre-qualification of the bidders shall not imply final acceptance of the Commercial Bid. The agency may be rejected at any point during technical evaluation or during commercial evaluation. The decision in regard to acceptance and / or rejection of any offer in part or full shall be the sole discretion of IISc Bangalore, and decision in this regard shall be binding on the bidders.
4. The award of contract will be subject to acceptance of the terms and conditions stated in this tender.
5. Any offer which deviates from the vital conditions (as illustrated below) of the tender is liable to be rejected:
 - a. Non-submission of complete offers.
 - b. Receipt of bids after due date and time and or by email / fax (unless specified otherwise)
 - c. Receipt of bids in open conditions.
6. In case any BIDDER is silent on any clauses mentioned in these tender documents, IISc Bangalore shall consider that the BIDDER had accepted the clauses as of the tender and no further claim will be entertained. Further if the BIDDER is silent or does not give detail justification of their claim regarding those mentioned in technical specifications, IISc Bangalore reserves the full right to reject the tender due to non-compliance without any further discussion.
7. No revision in the terms and conditions quoted in the offer will be entertained after the last date and time fixed for receipt of tenders.
8. Lowest bid will be calculated based on the total price of all items tendered for Basic equipment along with accessories selected for installation, operation, preprocessing and post processing, optional items, recommended spares, warranty.

E) Pre-requisites:

The bidder will provide the prerequisite Supply and Installation of 3D Printing Production Planning Software.

F) Warranty:

The software provided with the system will be under warranty for a minimum period of one year, starting from the date of functional installation. This warranty includes free updates, bug fixes, and access to the latest versions of the software as necessary to ensure its proper functionality. If the software is found to be defective, it must be repaired or replaced at the cost of the bidder within 30 days of receiving written notification from IISc, Bangalore. In the event of any delay in the repair or replacement of the software, the warranty period will be extended by a corresponding amount of time to account for the downtime.

G) Purchase Order:

1. The order will be placed on the bidder whose bid is accepted by IISc based on the terms & conditions mentioned in the tender document.
2. The quantity of the items in tender is only indicative. IISc, Bangalore reserves the right to increase /decrease the quantity of the items depending on the requirement.
3. If the quality of the software and service provided is not found satisfactory, IISc, Bangalore reserves the right to cancel or amend the contract.

H) Delivery, Installation and Training:

The bidder shall provide the lead time to delivery, installation and made functional at IISc, Bangalore from the date of receipt of purchase order. The software should be delivered, installed and made functional **within 180 days** from the date of receipt of purchase order. The supply of the items will be considered as effected only on satisfactory installation and inspection of the system and inspection of all the items and features/capabilities tested by the IISc, Bangalore. After successful installation and inspection, the date of taking over of entire system by the IISc, Bangalore shall be taken as the start of the warranty period. No partial shipment is allowed. The bidder should also arrange for technical training to the local facility technologists and users.

I) Payment Terms:

100% payments will be released after completion of delivery and satisfactory installation subject to TDS as per rules. AMC cost (if ordered), after completion of warranty period) will be released on half- yearly basis at the end of each six months subject to satisfactory services. The AMC will be comprehensive. Price basis must be on FOR-IISc Bangalore basis only. As per GFR, no advance payment can be made to domestic vendors unless an equal amount of bank guarantee is provided.

J) Statutory Variation:

Any statutory increase in the taxes and duties subsequent to bidder's offer, if it takes place within the original contractual delivery date, will be borne by IISc Bangalore subject to the claim being supported by documentary evidence. However, if any decrease takes place the advantage will have to be passed onto IISc, Bangalore.

K) Disputes and Jurisdiction:

Any legal disputes arising out of any breach of contract pertaining to this tender shall be settled in the court of competent jurisdiction located within the city of Bangalore, India.

L) General:

1. All amendments, time extension, clarifications etc., within the period of submission of the tender will be communicated electronically. No extension in the bid due date/time shall be considered on account of delay in receipt of any document(s) by mail.
2. The bidder may furnish any additional information, which is necessary to establish capabilities to successfully complete the envisaged work. It is however, advised not to furnish superfluous information.
3. The bidder may visit the installation site before submission of tender, with prior intimation.
4. Any information furnished by the bidder found to be incorrect, either immediately or at a later date, would render the bidder liable to be debarred from tendering/taking up of work in IISc, Bangalore.

4. Technical Specifications

Specifications for 3D Printing Production Planning Software

1. Specification

1. The software must be compatible with LPBF technology for metal printing.
2. It should offer both automatic and manual modes for fixing STL files.
3. Users should be able to create basic geometries effortlessly.
4. Rescaling operations should be supported to meet user requirements.
5. The software should facilitate hollowing and perforation of objects.
6. It should allow users to cut or punch holes in designs as needed.
7. The software must generate labels for easy identification of printed parts.
8. Users should have the ability to extrude models as required.
9. Automated part positioning should be included for easier placement during build preparation.
10. The software must include analytical tools such as wall thickness analysis, collision detection, out-of-bounds checks, and various measurement functionalities.
11. Support generation should be available in both automatic and manual modes.
12. The software should be capable of creating both non-solid supports (e.g., block, line, point) and solid supports (e.g., cone, tree).
13. An integrated build processor should be included to generate build files compatible with metal 3D printing machines.
14. A fully editable parameter architecture should be provided to ensure flexibility in build preparation.
15. The build processor should allow users to edit parameters like layer thickness, power, and scan speed, Hatch distance, rotation angle for multiple parts in a single build.
16. Preloaded parameter sets should be available for standard alloys such as SS316L, 17-4PH, 18Ni300, H13, IN718, IN625, Ti6Al4V, Cobalt Chrome, AlSi10Mg, etc., across multiple layer thicknesses.
17. The software should enable users to visualize vectors at different print heights before printing.
18. The software license should be perpetual.

5. Training and demonstration

1. Training for users by the company personnel present 'on site' immediately after the installation.
2. All pre-installation requirements should be included in the quote.

6. Others

1. The software solution with similar specifications must submit references from previous installations or deployments, showcasing successful implementations of the software in similar environments.
2. The names and contact details of the referees (previous users or clients) must be submitted with the proposal, enabling the purchasing committee to contact them independently for feedback and verification.
3. The software should require minimal maintenance, with regular updates and patches provided by the supplier to ensure optimal performance and security.
4. An operation manual, including detailed user instructions and system guidelines, must be provided after the software installation and acceptance by the user.
5. The software should be supported by a trained local representative, ensuring a minimum response window of 72 hours for technical assistance, troubleshooting, and problem resolution.
6. System requirements for the software, including hardware, network infrastructure, and any specific configurations, should be provided in the form of two-dimensional diagrams or clear documentation to ensure compatibility with the existing setup.

5. Technical Bid

The technical bid should furnish all requirements of the tender along with all annexures in this section and submitted to

The Chairperson,
Attn: Dr. Prosenjit Das
Materials Engineering,
Indian Institute of Science
Bangalore – 560012, India

Annexure-1

Details of the Bidder

The bidder must provide the following mandatory information & attach supporting documents wherever mentioned:

Details of the Bidder

Sl. No	Items	Details
1.	Name of the Bidder	
2.	Nature of Bidder (Attach attested copy of Certificate of Incorporation/ Partnership Deed)	
3.	Registration No/ Trade License, (attach attested copy)	
4.	Registered Office Address	
5.	Address for communication	
6.	Contact person- Name and Designation	
7.	Telephone No	
8.	Email ID	
9.	Website	
10.	PAN No. (attach copy)	
11.	GST No. (attach copy)	

Signature of the Bidder

Name
Designation, Seal

Date:

Annexure-2

Declaration regarding experience To,
The Chairperson,
Materials Engineering,
Indian Institute of Science
Bangalore – 560012, India

Ref: Tender No: XXXXXXXXXX
Dated: XXXXX

Supply and Installation of 3D Printing Production Planning Software

Sir,

I've carefully gone through the Terms & Conditions contained in the above referred tender. I hereby declare that my company / firm has XXXXXX years of experience in Supplying and Installation of 3D Printing Production Planning Software

(Signature of the Bidder)
Printed Name
Designation, Seal Date:

Annexure-3

Declaration regarding track record To,
The Chairperson,
Materials Engineering,
Indian Institute of Science
Bangalore – 560012, India

Ref: Tender No: XXXXXXXX
Dated: XXXXX

Supply and Installation of 3D Printing Production Planning Software

Dear Sir,

I've carefully gone through the Terms & Conditions contained in the above referred tender. I hereby declare that my company/ firm is not currently debarred /blacklisted by any Government / Semi Government organizations / institutions in India or abroad. I further certify that I'm competent officer in my company / firm to make this declaration.

Or

I declare the following

Sl.No	Country in which the company is Debarred /blacklisted / case is Pending	Blacklisted / debarred by Government / Semi Government/Organizations /Institutions	Reason	Since when and for how long
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(NOTE: In case the company / firm was blacklisted previously, please provide the details regarding period for which the company / firm was blacklisted and the reason/s for the same).

Yours faithfully
(Signature of the Bidder)

Name
Designation, Seal

Date:

Annexure-4

Declaration for acceptance of terms and conditions To,
The Chairperson,
Materials Engineering,
Indian Institute of Science
Bangalore – 560012, India

Ref: Tender No: XXXXXXX
Dated: XXXX

Supply and Installation of 3D Printing Production Planning Software

Dear Sir,

I've carefully gone through the Terms & Conditions as mentioned in the above referred tender document. I declare that all the provisions of this tender document are acceptable to my company. I further certify that I'm an authorized signatory of my company and am, therefore, competent to make this declaration.

Yours faithfully,

(Signature of the Bidder)
Name
Designation, Seal

Date:

Annexure-5

Details of items quoted:

a. Company Name	
b. Product Name	
c. Part / Catalogue number	
d. Product description / main features	
e. Detailed technical specifications	
f. Remarks	

Instructions to bidders:

1. Bidder should provide technical specifications of the quoted product/s in detail.
2. Bidder should attach product brochures along with technical bid.
3. Bidders should clearly indicate compliance or non-compliance of the technical specifications provided in the tender document.

6. Commercial bid

The commercial bid should be furnished with all requirements of the tender with supporting documents as mentioned under:

S.No	Description	Cat. Number	Quantity	Unit Price	Sub total
1.	Essential items noted in the technical specification				
1.a	... (details of essential items)				
1.b	...				
2.	Optional items noted in the technical specification				
2.a	... (details of Optional items)				
2.b	...				
3.	Accessories for operation and installation				
4.	All Consumables, spares and software to be supplied locally				
5.	Warranty (1 year)				
6.	AMC 2 years beyond warranty				

Any additional items

S.No	Description	Cat. Number	Quantity	Unit Price	Sub total

Addressed to

The Chairperson,
 Attn: Dr. Prosenjit Das
 Materials Engineering,
 Indian Institute of Science
 Bangalore – 560012, India

7. Checklist

(This should be enclosed with technical bid- Part A)

The following items must be checked before the Bid is submitted:

1. Sealed Envelope "A": Technical Bid

1. Section 5- Technical Bid (each page signed by the authorized signatory and sealed) with the below annexures:
 - a. Annexure 1: Bidders details
 - b. Annexure 2: Declaration regarding experience
 - c. Annexure 3: Declaration regarding clean track record
 - d. Annexure 4: Declaration for acceptance of terms and conditions
 - e. Annexure 5: Details of items quoted
2. Copy of this tender document duly signed by the authorized signatory on every page and sealed.

2. Sealed Envelope "B": Commercial Bid

Section 6: Commercial Bid

Your quotation must be submitted in two envelopes: Technical Bid (Envelope A) and Commercial Bid (Envelope B) super scribing on both the envelopes with Tender No. and due date and both of these in sealed covers and put in a bigger cover which should also be sealed and duly super scribed with Tender No., Tender description & Due Date.